

Energy Company Obligation - Flexible Eligibility Criteria

Durham County Council Statement of Intent

Date of first publication: 19th February 2018

Version: 4

URL: <http://www.durham.gov.uk/article/2876/Housing-energy-efficiency-improvements>

1 Background

Durham County Council welcomes the launch of the Energy Company Flexible Eligibility Criteria (ECO Flex) and intends to utilise it for the purposes of reducing levels of cold related ill health and fuel poverty in County Durham.

The County Durham Affordable Warmth Action Plan is central to the coordination and delivery of a wide range of actions to assist the reduction of countywide levels of fuel poverty and provision of energy efficient homes. The action plan is linked to the County Durham Joint Health and Wellbeing Strategy.

<http://www.durham.gov.uk/media/9935/County-Durham-Joint-Health-and-Wellbeing-Strategy-2016-2019/pdf/JHWS20162019.pdf>

In identifying households as eligible under the ECO Flex Durham County Council (DCC) is enabling residents to benefit from ECO Flex grant funding from the energy companies. The energy company or their appointed contractor must obtain consent in writing from the household before any measures are installed. This consent is to be confirmed using the DCC ECO Flex **Verification Form A** and ECO Flex **Health Verification Form B** (available on request from DCC).

2 Eligibility under ECO Flex

It should be noted that the final decision on whether any individual household will benefit from ECO Flex funded energy efficiency improvements rests entirely with obligated Energy Supply Company and their appointed contractor/s. This decision will be based on the information provided to them by the client household at time of survey. Any Declaration of Eligibility issued by the Council is not to be taken as a guarantee that the eligibility criteria has been met or that funding is available. It is the duty of the Energy Company and/or their appointed contractor to fully ensure that the ECO Flex criteria shown in Section 3 below has been met.

The final decision on eligibility will depend on the following:

- Identification of energy efficiency measures eligible for ECO Flex funding from an Energy Company
- Energy Company's assessment of the cost-effectiveness of installing measures in relation to achieving its obligation
- If the Energy Company will fund the energy efficiency measures
- Durham County Council are not providing funding for ECO Flex measures

Durham County Council requires all obligated energy suppliers (and contractors working on their behalf) to:

- Fully comply with the General Data Protection Regulations
- Fully comply with OFGEM requirements and guidance for the Energy Company Obligation Flexible Eligibility Criteria
- Act in accordance with industry best practice in relation to consumer care and quality standards of any works that may take place

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3 ECO Flex eligible households

To receive ECO Flex grant assistance a household must be in fuel poverty or must be low income and vulnerable to the cold. The energy company or their nominated contractor must ensure that all eligible households fully comply with the following criteria:

Customers must match one or more of the 4 options below	Qualification Category Low Income and / or Health Condition/Disability	Qualification Criteria
Option A	Low Income and in receipt of Benefits	Households in receipt of: Housing Benefit AND / OR Council Tax Reduction Benefit Note: All Option A applications must be accompanied by DCC's Verification Form A
Option B	Health Condition and in receipt of Disability Benefits	Households in receipt of: Disability Living Allowance (DLA) OR Personal Independence Payment (PIP) OR Attendance Allowance (AA) AND Total Gross Household Income does not exceed £32,000 p.a. Note: All Option B applications must be accompanied by DCC's Verification Form A
Option C	Low Income and NOT in receipt of Benefits	Households who are not in receipt of Benefits must have a Total Gross Household Income not exceeding £26,000 p.a. (Employed and/or Pensionable income) Note: All Option C applications must be accompanied by DCC's Verification Form A
Option D	Health Condition and NOT in receipt of Disability Benefits and Low Income	Households not in receipt of any benefits but with a member of the household diagnosed with one of the following Health Conditions / Disabilities:

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		<ul style="list-style-type: none"> • Respiratory disease (COPD, asthma) • Cardiovascular conditions • Moderate to severe mental health conditions • Substance misusers • Dementia • Neurobiological and related diseases • Cancer • Limited mobility • Haemoglobinopathies • Severe learning disabilities • Autoimmune and immunodeficiency diseases • People with disabilities <p>AND Total Gross Household Income does not exceed £32,000 p.a.</p> <p><i>Note: All Option D applications must be accompanied by DCC's Verification Form A and Health Form B signed by relevant Health Practitioner confirming the applicants Health Condition / Disability</i></p>
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4 ECO Flex Applications and Declarations

All ECO Flex applications submitted to Durham County Council for review must include the following documentation:

- 4.1 Letter from the Energy Supply Company funding the ECO Flex measure/s confirming that the contractor making the ECO Flex application is acting directly on behalf of the Energy Supplier and has authorisation to install ECO Flex measures on behalf of the Energy Company.
- 4.2 All applications must include the Durham County Council Household **Verification Form A** (available on request from DCC) fully completed by the contractor and household.
- 4.3 All applications under Option D must include the Durham County Council Household **Verification Form A** and **Health Verification Form B** (available on request from DCC) fully completed by the household and a Health Practitioner.
- 4.4 All relevant documentation supporting the ECO Flex submission.
- 4.5 Copy of the Certificate from the Information Commissioner's Office (ICO) showing the organisation making the ECO Flex application has a valid ICO Registration Number in the name of the company and has fully complied with all requirements under the General Data Protection Regulations (GDPR).

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Durham County Council reserve the right not to issue declarations where the above criteria have not been fully complied with.

5 Governance

The officer below will be responsible for receiving and authorising ECO Flex Declarations on behalf of Durham County Council.

Name: Cliff Duff

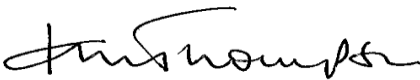
Job title: Housing Project Manager

Telephone: 03000 265262

6 Evidence, monitoring and reporting

- Anonymised data supplied by the Energy Companies will be reviewed on the characteristics of households reached through ECO Flex.
- The data above will include details of households assessed, how many were deemed eligible or ineligible, and how many received heating and insulation improvements
- Where resources allow, consider using the Warwick Edinburgh survey pre and post intervention.

7 Signature

Signature	
Name	Ian Thompson
Position	Corporate Director of Regeneration and Local Services Durham County Council
Date	19.02.2018

Version 1	Date: 19.2.2018	Authorised by: C Duff
Version 2	Date: 12.3.2018	Authorised by: C Duff
Version 3	Date: 16.4.2018	Authorised by: C Duff
Version 3A	Date: 11.5.2018	Authorised by: C Duff
Version 4	Date: 24.5.2018	Authorised by: C Duff