

Anti-social behaviour Information booklet

Altogether
safer

Safe Durham Partnership



www.durham.gov.uk/ASB

What is anti-social behaviour?

Anti-social behaviour (ASB) covers a range of activities that can affect our enjoyment of our home and community. It includes noise, verbal abuse and harassment, graffiti, vehicle nuisance and abandoned vehicles, drug or alcohol related behaviour. You may be affected by problems like these, or you may know somebody who is.

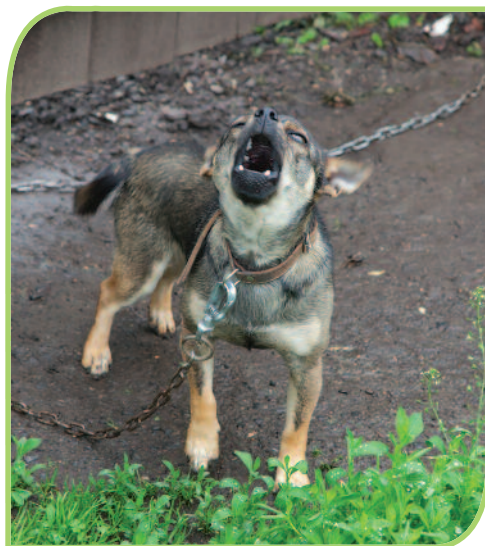
How you can deal with anti-social behaviour

What you can do will depend on the type of problem you have.

Disagreements with neighbours can arise over everyday things like badly behaved children, car parking and uncontrolled pets.

It can be difficult to know what to do. If you need advice, you can contact your local anti-social behaviour intervention officer or a neighbourhood warden who will be able to help and advise you. Contact details are on the back of this leaflet.

Sometimes, it can help to talk calmly to the person whose behaviour is affecting you. Explain to them how their behaviour is making you feel. Doing this in a calm way can often resolve the problem. Getting angry, arguing, shouting or banging on the wall can often make matters worse. Talking face to face is better than putting a note through their door which could make you seem unfriendly.



Remember that people sometimes do not know they, or someone that they live with, are causing a problem.

Do not approach the person whose behaviour is concerning you if you do not feel safe or confident in doing so, talk to us first.

What we will do to support you

The Safe Durham Partnership does not tolerate anti-social behaviour and is committed to tackling anti-social behaviour in County Durham. We will fully investigate any complaint we receive.

You can contact us by using the details on the back of this booklet.

Actions that we can take

We will fully investigate any complaint we receive and there are a range of actions we can take including;

- Signposting you to support services.
- Delivering a restorative approach where we help resolve disputes between neighbours by helping you to try and reach an agreement and understanding.
- Warning letters can be sent to children/young people and their parents or guardian/adults.
- There are also a range of legal powers from an Acceptable Behaviour Contract (ABC) to a Criminal Behaviour Order (CBO).

An ABC is a written agreement between a person who has been involved in anti-social behaviour, the council, the police and other agencies. A CBO is issued following a conviction for a criminal offence to tackle the most persistently anti-social individuals who are also engaged in criminal activity.



Useful contacts

Durham Constabulary

www.durham.police.uk

☎101 (non-emergency)

Durham County Council

www.durham.gov.uk/asb

☎03000 261 000

Crimestoppers

www.crimestoppers-uk.org

☎0800 555 111

County Durham and Darlington Fire and Rescue

www.ddfire.gov.uk

☎0845 305 83 83

Victim Care and Advice Service

victimcareandadvice.service.uk

☎0303 0401 099

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