

## BUILDING CONTROL

### Local Performance Indicators Between 1st April 2014 – 30th June 2014

	TARGET	ACHIEVED	Reason for dip in Performance
Percentage of Full Plans Applications examined with substantive reply sent within 15 working days of validation	100%	<b>84.1%</b>	The continuing Introduction installation and the implementation of new IT system has caused this dip in performance
Percentage of Responses to Letters or written Query provided within 10 working Days	100%	<b>100%</b>	
Percentage of Site Inspection requests carried out on requested day, including if requested before 10am on the day of inspection	100%	<b>100%</b>	
Percentage of Dangerous structures visited on same day of report (within 24 Hours)	100%	<b>93.9%</b>	
Percentage of Demolition notices issued within 10 Working Days of receipt of Notice of Intention to Demolish	100%	<b>83.3%</b>	Staff relocation and change in roles has caused the failure to issue the relevant notice within the specified time period for one application which has resulted in the performance dip
Percentage of acknowledgement to Building Notices sent within 4 working days.	100%	<b>67.3%</b>	The continuing Introduction installation and the implementation of new IT system has caused this dip in performance