

The Holiday Stylist video transcript

[At the top left of the image a Durham County Council logo followed by the text 'The Holiday Stylist' is displayed. Both are visible throughout the video.]

[Kathryn Waites, Director of The Holiday Stylist]

[Lyndsay Kellegher, Director of The Holiday Stylist]

[Head and shoulder video of Kathryn and Lyndsay speaking from within The Holiday Stylist shop. Lyndsay is sat on the left and Kathryn on the right. They both have long blonde hair and are wearing office clothes with the company pink and purple, silk neck scarf. There is a World Map on the wall in the background.]

[Kathryn Waites speaking]

The business has grown from where we first started as a back-office business, to now we have a full shop front with the help of the council. We felt as though we needed this as we were getting a lot more foot flow through the door. Initially we just had a telesales business but now we a lot more business from the local community. So being able to have a shop front has helped us massively with this.

[Video: of Lyndsay Kellegher speaking]

Kathryn and I both started working together at sixteen as apprenticeships...doing apprenticeships in the travel agency. We both then went into separate directions still in the travel industry and then came back years later to kind of form an independent travel agent.

We found that from the very first moment we spoke to the council with regards to funding, we were given one hundred percent support.

Right the way through the process we had, they were very hands on giving us advice. Basically, there whenever we needed them.

Since our buildings been complete we even find that the after, the after service that they have given us has been amazing, second to none. With training courses being offered and still that ongoing support.

[Video still with a Durham County Council logo at the top, middle. Underneath the logo text which reads:

Find out how our Community Economic Development team can help your business:

03000 267 967

CED@durham.gov.uk

www.durham.gov.uk/retail]