

Winter Support transcript

[Audio: Knock at door and then into background music. Speech overlay]

[Video: Man knocking at door changing to 3 people representing different jobs.]

Female vocals: Do you go to people's homes as part of your job?

Female vocals: Then we need your help this winter.

[Text: Warm, Well, Water]

Female vocals: Can you check three W's for us?

[Video: elderly lady in a home]

Female vocals: Are they warm?

[Video: zoom in to highlight shivering elderly lady]

Female vocals: Are they well?

[Video: pan to glass of water next to elderly lady with question mark above it]

Female vocals: Have they got some water or another drink?

[Video: show kitchen with hands filling up kettle]

Female vocals: If they haven't got all three W's

[Video: show elderly lady now wrapped in blanket with hot water bottle and hot drink]

Female vocals: You can help someone directly or show them where to get support so they can stay warm and well, this winter.

[Text on screen: www.durham.gov.uk/warmandwell with Durham Council logo in corner]

Female vocals: Visit [www dot durham dot gov dot uk](http://www.durham.gov.uk) forward slash warm and well