

Transcript. What is it like to work with children and families

00.00 – 00.03

[Text on screen - What is it like to work with children and families?]

00.04 – 00.11

[Audio – upbeat piano with strings]

[Social Worker and children around a table, talking and laughing]

[Female social worker number one voice over]

The work is really challenging, but it's really rewarding and caseload management and the

00.11 – 00.15

[Social Workers in discussion, in an office environment, close up of pink cup with wording You Got This on it]

supervision and support from your team and your manager is really important.

00.15 – 00.16

[Social Workers in discussion]

00:17 – 00.18

[Seaham, waves, pebbled beach]

County Durham is so big and we

00.19 – 00.21

[Seaham, waves crashin, pebbled beach, two children hugging each other, smiling]

have so many different teams within children's

00.22 – 00.26

[Seaham, waves, pebbled beach, two children and Social Worker picking and throwing pebbles]

social care. There's such variety. So you could work your whole career for one local authority

00.27 – 00.30

[Social Worker and parent in discussion in a home environment, child playing]

and experience a whole array of

00.31 – 00.32

[Social Worker supporting a child at a table, in a home environment]

different social work focus while you're there.

00.33 – 00.34

[Close up of child's hands, drawing a picture]

[Female social worker number two voice over]

The job, you know, fits in around me and my family as well

00.35 – 00.36

[Social Worker talking to camera]

which is really important to me.

00.37 – 00.39

[Social Worker reading and writing at a desk, in an office environment]

00.40 – 00.44

[Social Worker packing up a bag and leaving the office]

[Female social worker number three voice over]

Within social work, it can be really difficult at times, especially, you know,

00.45 – 00.46

[Children around a table, close up of hands playing with colourful figures]

when you're working with children and young people in their families where

00.47 – 00.51

[Social Worker with children around a table]

there's quite complex situations.

00.52 – 00.54

[Social Worker with parent, in a home environment]

[Female social worker number two voice over]

The support that I've got, you know, for my managers is very much,

00.55 – 00.59

[Social Worker talking to camera]

there's an up and door policy. So any kind of struggles, worries, you know, those difficult conversations you need to have

01.00 – 01.02

[Close up of child's face]

you can kind of run over those things with, with your manager and you know

01.03 – 01.04

[Social Worker talking to child]

they sit there and they've got the time to and they make sure that they give you

01.05 – 01.08

[Social Workers in a meeting, talking]

the time to listen and support you.

01.09 – 01.12

[Social Worker talking to camera]

[Female social worker number four voice over]

The sense of friendship within Durham, there are people that, you know, share the same passion

01.13 – 01.17

[Social Workers talking in a meeting]

have the same things that you can talk about and you can be able to encourage

01.18 – 01.21

[Social Worker talking with child outside]

one another

01.22 – 01.30

[Social Workers talking to each other in an office environment]

[Female social worker number one voice over]

Our newly qualified social workers get really nurturing support in the first 12 months, but doesn't just stop there.

01.31 – 01.34

[Social Worker on her own, in an office environment, talking]

So in Durham we've extended that program for two years and in terms of

01.35 – 01.36

[Close up of Social Worker in a meeting, holding a cup]

progression, they can progress quite quickly.

01.37 – 01.39

[Social Workers around a table, meeting]

So we grow and learn every day and by

01.40 – 01.43

[Social Worker talking to camera]

feeling that we're working together with

01.44 – 01.48

[Social Worker with parent, home environment, child playing]

people, I think that brings a sense of pride to that work.

01.49 – 01.51

[Social Worker talking to camera]

Um, because it's definitely a profession and not a job.

01.52 – 01.54

{Social Worker at computer, looking to camera, smiling}

01.55 – 02.04

**[White background, Durham County Council logo, text Join us
www.durham.gov.uk/childrensocialwork]**